



# Welcome to the Town of Capitol Heights

New Resident Information

**2019**

# From the Mayor and Council

Welcome to the Town of Capitol Heights. I know that, as a new resident, you will enjoy exploring all that the Town of Capitol Heights has to offer. The Town is located in Prince George's County, Maryland bordering the Nation's Capital Washington, DC, and is one of 157 incorporated municipalities in the state of Maryland with 27 of the municipalities in Prince George's County. The Town of Capitol Heights boasts "green" open spaces alongside well-tended subdivisions and vibrant, comfortable living areas. The Town is located within Prince George's County, Maryland and is within one mile of nearby municipalities including the City of Seat Pleasant, Maryland, the Town of District Heights, Maryland and the Town of Fairmount Heights, Maryland. Additional information on each city and township can be found on their respective websites.

According to the 2010 US Census, there were 4,337 people, 1,482 households, and 1,040 families residing in the town. The population density was 5,421.3 inhabitants per square mile (2,093.2/km<sup>2</sup>). There were 1,622 housing units at an average density of 2,027.5 per square mile (782.8/km<sup>2</sup>). The racial makeup of the town was 3.3% White, 91.3% African American, 0.3% Native American, 0.1% Asian, 3.1% from other races, and 1.9% from two or more races. Hispanic or Latino of any race were 5.4% of the population.

There were 1,482 households of which 42.0% had children under the age of 18 living with them, 34.0% were married couples living together, 28.4% had a female householder with no husband present, 7.8% had a male householder with no wife present, and 29.8% were non-families. 25.1% of all households were made up of individuals and 7.3% had someone living alone who was 65 years of age or older. The average household size was 2.92 and the average family size was 3.48.

The median age in the town was 34.9 years. 27.3% of residents were under the age of 18; 10.3% were between the ages of 18 and 24; 27.3% were from 25 to 44; 26.1% were from 45 to 64; and 9.1% were 65 years of age or older. The gender makeup of the town was 46.0% male and 54.0% female.

The Town of Capitol Heights is a part of the Prince George's County Public Schools system. Residential areas of Capitol Heights are zoned to the following schools; elementary schools for the municipal limits are Capitol Heights, William Hall, and Doswell Brooks. William Hall and Walker Mill middle schools serve sections of the municipality and High Schools include Central High School and Suitland High School serve sections of the municipality.

This informational packet will provide you with an initial introduction to our dynamic community, but I hope you continue to explore the Town of Capitol Heights as you get better acquainted. A variety of employment prospects makes the Town of Capitol Heights a perfect place for individuals and families.

Should you need to ask questions or learn more about the Town of Capitol Heights, don't hesitate to call the Vivian Dodson Municipal Center at 301-336-0626. Also, please take some time to visit the Town of Capitol Heights's website at [www.capitolheightsmd.com](http://www.capitolheightsmd.com) for useful information.

Thanks for choosing the Town of Capitol Heights as your new home.

Mayor Shawn M. Maldon	<a href="mailto:mayor@capitolheightsmd.com">mayor@capitolheightsmd.com</a>	C (301) 793-1074
Councilmember Rhonda A. Akers	<a href="mailto:rakers@capitolheightsmd.com">rakers@capitolheightsmd.com</a>	C (301) 793-0367
Councilmember Caroline Brown	<a href="mailto:cbrown@capitolheightsmd.com">cbrown@capitolheightsmd.com</a>	C (301) 793-1386
Councilmember Renita A. Cason	<a href="mailto:rcason@capitolheightsmd.com">rcason@capitolheightsmd.com</a>	C (240) 602-7056
Councilmember LaTonya G. Chew	<a href="mailto:lchew@capitolheightsmd.com">lchew@capitolheightsmd.com</a>	C (301) 768-0395
Councilmember Faith T. Ford	<a href="mailto:fford@capitolheightsmd.com">fford@capitolheightsmd.com</a>	C (301) 792-1372
Councilmember Elaine Williams	<a href="mailto:ewilliams@capitolheightsmd.com">ewilliams@capitolheightsmd.com</a>	C (202) 765-8541

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This packet is designed to help the Town of Capitol Heights residents become acquainted with the Town. Additional information, including other important regulations, services and updates, can be found at the Town’s website, [www.capitolheightsmd.com](http://www.capitolheightsmd.com) or by calling, (301) 336-0626 or visiting the Vivian Dodson Municipal Hall, located at One Capitol Heights Boulevard, Capitol Heights, MD 20743.

# Town of Capitol Heights:

## Resident Representation

The Town of Capitol Heights is governed by a Mayor and six at-large council members. Mayor Shawn Maldon and Council are elected to four-year terms. This Administration has chosen to govern in part by Committees. involve residents in the decision-making process. The purpose of Committees is an effective way of involving citizens in the decision-making process of local government. The citizens who volunteer to serve on committees bring diverse skills and talents, new perspectives and, often, a strong interest in subject matter. The committee is an effective sounding board for new policies and programs. It can give Mayor and Council an immediate sense of community reaction.

In an effort to better involve the residents and the community, Mayor Maldon and the Council have initiated Committees. Each Committee is chaired by the Mayor or a designated Council Member. They are listed below along with each Committee's Mission Statement.



### **Mayor Shawn M. Maldon - Planning and Economic Development Committee (PEDC)**

The mission of the Town of Capitol Heights' Planning and Economic Development Committee (PEDC) is to provide an opportunity for residents to have input in the direction and growth of the town's business district, to support small businesses within the town, and to foster a strong, talented, and educated business community and workforce. The PEDC will deliver learning, training and development activities that promote the growth and expansion of the town's small business community.

### **Council Member Rhonda A. Akers - Neighborhood Services Committee (NSSC)**

Our mission is to Encourage, Educate and Support our citizens in the Town of Capitol Heights to participate and get involved with the Safety, Neighborhood Service and Property Standards departments in our community, working closely with the Police Chief and NSD Director...VOLUNTEERS are WELCOME...with your suggestions and ideas we can make it work for our town.



### **Council Member Caroline Brown - Education Committee (EC)**

The Education Committee will create volunteering groups to work in connection with Citizens, Community and Council to improve community relationships through Education. These groups will assist with projects, meetings and events. The TV portion will allow community the ability to transform and create a world of imagination, enrichment, and knowledge through movement, speech and presentation. Residents will be able to partake in TV produced programs that will enlighten, inform and enhance residents, families and the community through arts and talents. All generations will be able to participate and be educated through learning of old and new discoveries, historical facts and bonding through

plain ole F-U-N at Town events.

### **Council Member Renita A. Cason - Ethics and Legislative Affairs Committee (ELC)**

The Ethics and Legislative Affairs Committee will strive to develop recommendations to address issues and concerns in order to enhance the quality of life for Town of Capitol Heights citizens of both present and future generations. The committee will also serve as a training ground for citizens who aspire to further serve.





**Council Member LaTonya G. Chew - Parks and Recreation Committee (PARC)**

The mission of the Recreation Committee is to create diverse recreational opportunities to increase the social, cultural, and physical well-being of the residents and visitors of the Town of Capitol Heights. In fulfilling its mission, the Recreation Committee shall work in alignment with other committees, Councilmembers and Mayor of the Town of Capitol Heights to perform specified functions, which include advisory capacity, plan and promote activities/events, evaluate events, give feedback for possible improvements, and identify opportunities for funding and/or partnership to implement a community center facility. Meetings shall occur once a month or as necessary to carryout assignments and

responsibilities.

**Council Member Faith T. Ford - Communications and Outreach Committee (COC)**

The Communications and Outreach Committee (COC) is as follows to support improvement of the Town's communication processes through more effective and timely dissemination of Town information to constituents; provide various accessibility to Town information in an effort to increase resident's awareness of Town resources, services, events, and activities; and promote resident engagement and collaboration with churches and nonprofit organizations to cultivate a community network of resources.



**Council Member Elaine Williams - Community, Health and Environment Committee (CHEC)**

This committee is designed to engage community around health and the environment that connects us. Members will brainstorm and execute sustainable ideas that advance designated community goals.

We have already experienced success in increasing engagement as our meetings average 12 participants to date. Membership applications are available and leadership is now forming. Supported projects include: Feeding 5000 Apprenticeship program, Prince George's

County Department of Planning's Zoning 101, and Vibrant Health & Wellness's Living Vibrant – year long, health awareness project. Join us to take your part in our community growth.

# Administration Department

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## Mission Statement

- Jason Small – Town Administrator,  
Town of Capitol Heights

Phone: 301-336-0626

Email:

[jsmall@capitolheightsmd.com](mailto:jsmall@capitolheightsmd.com)

- Robin Bailey – Town Clerk,  
Town of Capitol Heights

Phone: 301-336-0626

Email:

[rbailey@capitolheightsmd.com](mailto:rbailey@capitolheightsmd.com)

The Administration of the Town of Capitol Heights is responsible for overseeing the day to day execution of all town activities. Records pertaining to finances, taxes, and oversight of Town departments are held in or controlled by Town Hall. In addition, the Administration is responsible for executing long range town goals, project development, and resident services. The government of Capitol Heights is operated by a Town Administrator, Jason Small, Esq., Town Clerk Robin Bailey, Staff Assistant Monay Ward, and Finance Clerk LeTia Chase. The Administration is committed to providing a high level of service and leadership to town residents, and it executes the will of the Mayor and Council.

## Welcome New Residents!!

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To ask questions or learn more about the Town of Capitol Heights, don't hesitate to call the Vivian Dodson Municipal Center at 301-336-0626. Also, please take some time to visit the Town of Capitol Heights's website at [www.capitolheightsmd.gov](http://www.capitolheightsmd.gov) for useful information.

Thank you for choosing the Town of Capitol Heights as your new home!



# Meetings

The Work Session Meetings are held on the first and third Mondays and the Public Council Meetings are held on the second and fourth Mondays of each month. The Meetings begin at 7 p.m. at Town of Capitol Heights Town Hall, One Capitol Heights Boulevard, Capitol Heights, MD 20743. All meetings are open to the public, except closed sessions. Meeting minutes are available on the Town of Capitol Heights' website ([www.capitolheightsmd.com](http://www.capitolheightsmd.com)).

**Vivian Dodson Municipal Center  
One Capitol Heights Boulevard  
Capitol Heights, MD 20743**

The Town of Capitol Heights Hall is open 9:00 a.m. – 5:00 p.m. Monday through Friday. The Town Hall is also closed on major holidays. The Town of Capitol Heights Hall provides a variety of services for residents, including trash collection, yard waste, and bulk trash services. For issues, contact the Town Administrator [townadministrator@capitolheightsmd.com](mailto:townadministrator@capitolheightsmd.com).

# Prince George's County Representation

<u>Name</u>	<u>Title</u>	<u>Phone Number</u>	<u>Address</u>
<b><u>United States Senator Office</u></b>			
<b>Benjamin L. Cardin</b>	Senator	301-860-0414	10201 Martin Luther King Jr. Hwy., Suite 210 Bowie, MD 20720
<b>Chris Van Hollen</b>	Senator	301-322-6560	1101 Mercantile Lane, Suite 210 Largo, MD 20774
<b><u>United States House of Representatives Office</u></b>			
<b>Anthony Brown, 4<sup>th</sup> District</b>	Congressman	301-458-2600	9701 Apollo Drive, Suite 103 Largo, MD 20774
<b><u>State of Maryland Governor/Lt. Governor's Office</u></b>			
<b>Larry J. Hogan, Jr.</b>	Governor	410-974-3901	100 State Circle, Annapolis, MD 21401
<b>Boyd K. Rutherford</b>	Lt. Governor	410-974-3901	100 State Circle, Annapolis, MD 21401
<b><u>General Assembly: Senator's Office</u></b>			
<b>Joanne C. Benson, District 24</b>	Senator	301-858-3148	214 James Senate Office Building 11 Bladen Street, Room 214, Annapolis, MD 21401
<b><u>General Assembly: Delegate's Office</u></b>			
<b>Erek L. Barron, District 24</b>	Delegate	410-841-3692	216 House Office Building 6 Bladen Street, Room 216, Annapolis, MD 21401
<b>Jazz Lewis, District 24</b>	Delegate	301-858-3691	216 House Office Building 6 Bladen Street, Room 216, Annapolis, MD 21401
<b><u>Prince George's County Executive Office</u></b>			
<b>Angela D. Alsobrooks</b>	County Executive	301-952-4131	1301 McCormick Drive, Suite 400 Largo, MD 20774
<b><u>Prince George's County Council Office</u></b>			
<b>Derrick Leon Davis, District 6</b>	Council Member	301-952-3426	14741 Governor Oden Bowie Drive, 2 <sup>nd</sup> Floor Upper Marlboro, MD 20772
<b>Rodney C. Streeter, District 7</b>	Council Member	301-952-3690	14741 Governor Oden Bowie Drive, 2 <sup>nd</sup> Floor Upper Marlboro, MD 20772
<b><u>Prince George's County Constitutional Officers</u></b>			
<b>Melvin C. High</b>	Sheriff	301-780-8600	5305 Chrysler Way, Upper Marlboro, MD 20772
<b>Mahasin El Amin</b>	Clerk of the Circuit Court	301-952-3318	14735 Main Street, Suite M3403 Upper Marlboro, MD 20772
<b>Aisha Baveboy</b>	State's Attorney	301-952-3500	14735 Main Street, Suite M3403 Upper Marlboro, MD 20772

# Local Schools

The Town of Capitol Heights is served by seven area schools. For more information on boundaries or enrollment, contact the appropriate school.

Capitol Heights Elementary School 301-817-0494 or at <http://www1.pgcps.org/capitolheights/>

Doswell E. Brooks Elementary School 301-817-0480 or at <http://www1.pgcps.org/doswellbrooks>

William Hall Academy 301-817-2933 or at <http://www1.pgcps.org/williamwhall>

Drew Freeman Middle School 301-817-0900 or at <http://www1.pgcps.org/drewfreeman>

Walker Mill Middle School 301-808-4055 or at <http://www1.pgcps.org/walkermill>

Central High School 301-499-7080 or at <http://www1.pgcps.org/central>

Suitland High School 301-817-0500 or at <http://www1.pgcps.org/suitlandhs>

The Town of Capitol Heights is located a short distance away from institutions of higher learning including but not limited to the following:

**Prince George's Community College**, a two-year institution that offers an Associate Arts Degree in 24 major disciplines. Contact the college at 301-546-PGCC (7422) or at [www.pgcc.edu](http://www.pgcc.edu)

**University of Maryland University College** located in College Park, Maryland. Contact the University at 800-888-UMUC (8682) or at [www.umuc.edu](http://www.umuc.edu)

**Bowie State University** located in Bowie, Maryland. Contact the University at 888-526-2625 or at [www.bowiestate-university.com](http://www.bowiestate-university.com)

# Local Libraries

The Prince George's County Memorial Library system has many locations that serve residents of the Town of Capitol Heights, District Heights, Fairmount Heights and other nearby municipalities. Every Prince George's County resident is entitled to receive a library card at no cost. Information about library hours, circulation services, and library programs may be found on the library's website,

<http://www.pgcmls.info/>

## **Spaldings Branch Public Library**

5811 Old Silver Hill Rd

District Heights MD, 20747

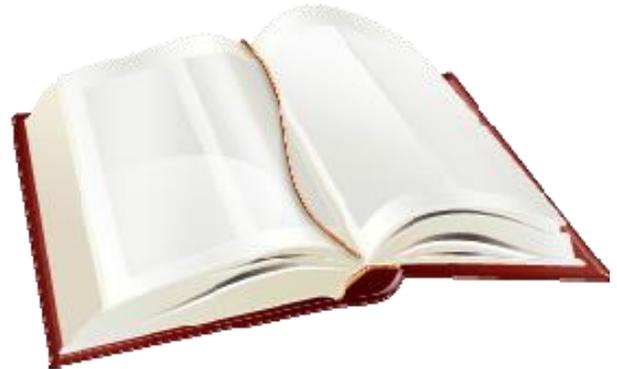
Main: (301) 817-3750

## **Fairmount Heights Public Library**

5904 Kolb Street

Fairmount Heights MD, 20743

Main: (301) 883-2650



# Local Services

New residents can get acquainted with the Town and become familiar with the information and services available in the Prince George's County Area.

## **Greater Town of Capitol Heights Area Chamber of Commerce**

The GMACC was established in 1999 as a network of businesses in the Town of Capitol Heights and the surrounding area. There is a wide range of businesses that have membership in the GMACC and a directory can be found at the chamber's website.

*Chamber of Town of Capitol Heightsil.org - (630) 897-8137*

## **U.S. Postal Service locations**

6089 Central Avenue, Capitol Heights, MD 20743 (301) 333-5497

9201 Edgeworth Drive, Capitol Heights, MD 20770 (301) 499-7304



## **News Outlets**

Washington Post – Daily newspaper serving greater Washington D.C. and Maryland  
[www.washingtonpost.com/regional/](http://www.washingtonpost.com/regional/) (202)-334-6000

The Capitol Heights Express – online and in-print-serving the Town of Capitol Heights ONLY

WPGC - FM radio station broadcasting to Washington DC and Prince Georges County

Facebook - Follow the [Town of Capitol Heights Facebook](#) to receive news and updates

# Additional Important Numbers

- **Bates Trucking, Inc.**  
**Phone Number:** 301-773-2069  
**Web Address:** [www.batestrucking.com](http://www.batestrucking.com)
  - Trash**  
Pick up days & times are on Tuesdays and Fridays must have items out by 6:00am on the day of collection. Make sure to have trash in disposable bags and in a Bates, County or personal garbage container with lid.
  - Recycle/Yard Waste**  
Pick up days & times are on Mondays must have items out by 6:00am on the day of collection. Make sure to have waste in a county approved biodegradable bag. Recycling collection for the Town of Capitol Heights is provided by Prince George's County. To request a recycling container, dial 311 or (301) 883-4748. You can also submit a service request through County Click. You are encouraged to recycle your cans, glass bottles and jars, plastic containers and paper.
  - Bulk Trash**  
Pick up day for bulk trash are on Wednesdays. You must call Bates office to schedule a pick up. Please schedule pickup by 12:00pm on Tuesday to ensure pickup. Three (3) items can be picked up per week per home.
- **Potomac Electric Power Company (Pepco)**  
**Phone Number:** 202-833-7570  
**Web address:** [www.pepco.com](http://www.pepco.com)
  - Report outages and/or check outage status**  
**By Phone:** 1-877-737-2662
  - Report downed wires and life-threatening emergencies**  
**By Phone:** 1-877-737-2662
  - Miss Utility (to have your property marked for digging; call at least 48 hours prior)**  
**By Phone:** 1-800-257-7777
  - Tree Trimming Request (if tree work is needed by powerlines)**  
**By Phone:** 202-833-7500
- **Prince George's County Animal Control**  
**Phone Number:** 301-780-7200  
**Physical Address:** 3750 Brown Station Road, Upper Marlboro, MD 20772  
**Web address:** [www.princegeorgescountymd.gov/204/animal-management](http://www.princegeorgescountymd.gov/204/animal-management)

Prince George's County Animal Control responds to calls from citizens and residents regarding the following concerns: cruelty complaints, dead animals, injured animals, nuisance animals or animal at-large, sick animals and vicious animals. Be prepared to provide the following last known address where seen, the animals physical condition, color and type.
- **Washington Gas**  
**Phone Number:** 703-750-7944  
**Web address:** [www.washingtongas.com](http://www.washingtongas.com)  
**Gas Emergency Leak Line:** 703-750-1400  
Evacuate the premises immediately call 911 and the *Gas Emergency Leak Line* from a safe location.
- **Washington Suburban Sanitary Commission (WSSC)**  
**Phone Number:** 301-206-9772  
**Web address:** [www.wsscwater.com](http://www.wsscwater.com)  
**Sewer, Repair, Replacement and Rehabilitation**  
WSSC will send a notification to homeowner several months before work begins
- **Capitol Heights Post Office**  
**Phone Number:** 301-350-6982  
**Physical Address:** 6089 Central Avenue, Capitol Heights, MD 20743  
**Web address:** [www.usps.com](http://www.usps.com)
- **Capitol Heights Volunteer Fire Department**  
**Phone Number:** 301-336-2111  
**Physical Address:** 6061 Central Avenue, Capitol Heights, MD 20743  
**Web address:** [www.chvfd.org](http://www.chvfd.org)
- **Metro Transit Police**  
**Phone Number:** 202-962-2121  
**Web address:** [www.wmata.com](http://www.wmata.com)
- **Prince Georges County Click 311**  
**Phone Number:** 301-883-4748  
**Hours of Operation:** 7:00am – 7:00pm

# Public Safety



The Town of Capitol Heights Police Department administrative office hours are Monday through Friday from 9:00 am to 5:00 pm. Town administrative offices are closed to the public on weekends and holidays.

## Fingerprinting

The Capitol Heights Police Department offers Ink and Electronic Fingerprinting services. We perform services during our normal business hours of Monday through Fridays from 9:00 am to 4:30 pm.

## Traffic Infractions

If you have received a Town parking citation or moving violation and you would like to inquire or satisfy this citation you may visit the Capitol Heights Police Department or call (301) 420-2444.

For information and payment inquiries regarding town speed camera enforcement tickets, please contact the Town of Capitol Heights Speed Enforcement Customer Service Division at (443) 749-8837.

To find out more information regarding additional services, please call the Capitol Heights Police Department at (301) 420-2444.

## Tornado Alerts



On the first Tuesday of every month, the Police Department runs a test of the Town of Capitol Heights emergency warning siren. The test begins at 10 a.m. and only lasts for a few minutes.

The Capitol Heights Police Department calls for service are connected through Prince George's County Communications Center – calls for service should be placed to the following numbers:

<b>Emergency</b>	911
<b>Prince George's County Police Department</b>	(301) 772-4900
<b>Prince George' County Police Records</b>	(301) 985-3660
<b>Prince George's County Non-Emergency</b>	(301) 352-1200
Please be patient when dialing non-emergency calls; each call will be addressed according to priority)	
<b>Sheriff Department</b>	(301) 780-8600
<b>Crime Solvers</b>	(301) 772-4718
<b>Metro Transit Police</b>	(202) 962-2121
<b>Capitol Heights Volunteer Fire Department</b>	(301) 336-2111

*In case Town officers are not available, Prince George's County officers will service you.*

# Licenses & Permits

## Building Permits

Home construction projects on private property require Town-issued building permits and in most cases also require a Prince George's County Building Permit. These projects include, but are not limited to, porches, garages, swimming pools, fireplaces, decks, fences and roof, stair and siding replacement. **A permit must be obtained before the start of the project.**

Permit applications can be downloaded from the Town's website [www.capitolheightsmd.com](http://www.capitolheightsmd.com) and submitted to the Town Hall in person or by fax.

Town Hall (301) 336-0626

Fax (301) 336-8706

An inspection for underground utilities is required before digging on private property. Residents must call the proper Miss Utility at 1-800-257-777 or 811.

## Rental License

All homeowners who rent their residences are required to obtain a rental license. The cost of the license is **\$250**. Applicants must have a Prince George's County Rental Permit. If your property resides in a community with an HOA; a letter of Good Standing from TCMG is also required. You may download the rental license application from the Town website at [www.capitolheightsmd.com/forms](http://www.capitolheightsmd.com/forms) or apply at the Town Hall.

## Business License

All business owners are required to obtain a Town business license. The cost varies and is based on the gross receipts. Applicants must have a Use & Occupancy Permit from Prince George's County or proof they have applied for one. You may download the business license application from the Town website at [www.capitolheightsmd.com/forms](http://www.capitolheightsmd.com/forms) or apply at the Town Hall.

## Yard Maintenance Standards

Yard maintenance pertains to any untended growth in excess of 12 inches in height. Please remember to remove any dead limbs and branches from your property and avoid the over growth of weeds.

## Junk, Trash & Debris

Junk, trash and debris are prohibited from being left in the yard and must be disposed of properly. This includes, but is not limited to, junk, auto parts, appliances, furniture, building materials, tires, trash such as discarded paper, cardboard, plastics, etc., and debris such as tree trimmings and fallen limbs. For Bulk Trash pickup on Wednesdays, call Bates Trucking at (301) 773-2069. Yard waste is on Monday.

# Licenses & Permits (Continued)

## **Open Storage**

Open storage is prohibited. Generally, any equipment, materials or furnishings that would ordinarily not be used outdoors may not be stored outdoors. For example, you may not keep indoor furniture, household appliances, auto parts or building materials outside.

## **Minimum Housing Standards**

All wood, siding, shingles, roof covering, railings, walls, ceilings, porches, doors, windows, screens and any other exterior parts of residential structures must be maintained in weather-tight, rodent proof, sound condition and in good repair. Interior walls, ceilings, floors, doors and hardware must be in sound condition and in good repair. Electrical, heating and plumbing fixtures shall be installed in accordance with codes and maintained in good and safe repair.

## **Derelict/Inoperable Vehicles**

Derelict/inoperable vehicles cannot be stored except in a fully enclosed, legally constructed building. A derelict/inoperable vehicle is one that does not display a current license tag and/or is not equipped with all parts required to legally and safely operate on public streets and/or cannot be driven under its own power.

## **Animals**

Unrestrained dogs and nuisance animals shall be taken by the police, animal control, officers, or humane officers and impounded in an animal shelter and there confined in a humane manner. No person owning, keeping, or having custody to an animal, except a seeing eye dog, in the Town of Capitol Heights, shall allow or permit excrement from such animal to remain in any public place, nor shall any person permit excrement from such animal to remain on private property without the consent of the owner or occupant thereof.

# Neighborhood Services

## **Town of Capitol Heights Snow Plowing**

During a snowstorm, crews concentrate on clearing the primary thorough-fares, highly-traveled intersections and “trouble spots” first. Roads such as Capitol Heights Blvd, Old Central Ave, Chambers and Davey are prioritized. Crews will then plow the roads leading in and out of the neighborhoods and then all cul-de-sacs and side streets.

## **Parking Restrictions During Winter Months**

Winter parking regulations help the Neighborhood Services staff effectively remove snow from the roads and streets by keeping the pavements free of parked cars. This extra room provides the space needed by the plow trucks to maneuver and push snow off the streets.

- Residents are encouraged to park in driveways and on the designated parking side of the street during snow emergencies. Regular on-street parking may resume when the snowfall has stopped and Town of Capitol Heights crews have completely removed the snow to the curb.
- Residents and businesses should not plow driveway or parking lot snow onto roadways.

## **Sidewalk and Fire Hydrant Snow Removal**

You are required to remove snow from your sidewalk within 48hours after the precipitation has stopped. Residents are urged to clear snow and ice from the sidewalks in front of their homes to allow neighbors and children en route to school to walk safely away from the street immediately. Residents with fire hydrants in front of their homes are also urged to clear snow and ice away from the hydrants so they are visible and easily accessible for emergency operations.

## **WEB Q&A NEW RESIDENT NOTIFICATION APP**

The Town of Capitol Heights has launched a new resident portal on its website. This communication tool will allow residents to easily contact Town staff with questions, comments, and code violations. Please download this free App from your App store. There are links for Apple and Google Play. Visit the citizen site at:

[HTTPS://MYCUSTHELP.COM/CAPITOLHEIGHTSMD/ RS/SUPPORTHOME.ASPX](https://mycusthelp.com/capitolheightsmd/rs/supporthome.aspx)

# Water

The Town of Capitol Height's water comes from Anacostia River and Chesapeake Bay. The water treatment is conducted by the Washington Suburban Sanitation Commission (WSSC) and certified by the Environmental Protection Agency and the Army Corps of Engineers.

Residents are billed quarterly for water usage by WSSC.

For water emergencies, please contact (301) 206-4001.

## **Water use restrictions**

No person shall allow a continuous stream of water from the Town of Capitol Heights water supply to run off into any gutter, ditch, drain, street inlet, or onto adjacent property while using water for any purpose.

